Education & Government Year End Specials

Offers Expire June 30th



1-800-263-3399 www.owenstewart.com sales@owenstewart.com

2015's Most Popular Education Programs

The Art Of Networking Celebrate What's Right With The World Customers With Disabilities FISH!

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Max & Max
Meetings, Bloody Meetings, Revised
The Practical Coach 2
Speaking Effectively To 1 or 1000

Verbal Communication: The Power Of Words

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Buy 1 program - get 20% off. Buy 2 programs/copies - get 30% off. Buy 3 programs/copies - get 40% off. Buy 4 or more programs/copies - get 50% off.

Tell Me A Story

Storytelling is a highly effective communication tool that engages the listener and inspires action. This program illustrates the difference between conveying information and creating an emotional experience. Viewers receive tips for identifying the right stories—and telling them well. *18 Minutes - \$1075*.

Everest

Climbing Mount Everest is hard. Climbing Mount Everest **BLIND** is ... impossible. Or at least that's what they told Erik Weihenmayer. This incredible true story follows Erik's quest to reach the summit of the tallest peak in the world – and the amazing team that made it possible. *14 Minutes - \$775*.

Groupthink, 2e

People often seek unanimous agreement in spite of facts pointing to another conclusion. The phenomenon is called groupthink. This award-winning video uses the story of the space shuttle Challenger to explore the phenomenon. 22 Minutes - \$1075. Available In French.

More Programs...

The Pygmalion Effect: 25 Minutes - \$1075**

Emotional Intelligence: 25 Minutes - \$1075**

Remember Me, 3e: 16 Minutes - \$955**

I know Just What You Mean: 20 Minutes - \$835 Taking Charge Of Change: 18 Minutes - \$1075**

Verbal Communication: 22 Minutes - \$955

Dealing With Conflict: 20 Minutes - \$1075**

What To Do When Conflict Happens: 22 Mins. - \$1075**

Speaking Effectively: To 1 or 1000: 24 Minutes - \$1075**

And many more... **AVAILABLE IN FRENCH





Get 15% Off 1st DVD, Get 20% Off All Others!



We're In The Band

Featuring a Canadian rock band, this is an **All Access Pass** to the best customer service and teamwork show to come along in years! "We're In The Band" is a fun, fast paced, music filled motivational program for organizations who want to turn their customers into fans. 10 Minutes - \$895. Available In French.

The Practical Coach 2

The new version of the best selling employee coaching program ever, takes managers step by step through the three most critical times for performance intervention. It's a practical, everyday guide for using good judgment and caring for each member of your team.

24 Minutes - \$995.

Original Version Is Available In French.

The Right Words At The Right Time

This training program will equip your staff with a stepby-step process for turning frustrations or complaints into understanding and solutions. When dealing with customers who may be perturbed, it is all the more important that your employees are at their very best, and ready with The Right Words at The Right Time. 13 Minutes - \$895. Available in Business, Government, Healthcare, Leisure & Hospitality, and Retail Versions. Government Version Available in French.

More Programs...

What's Your Pickle?: 17 Minutes - \$925

Give'em The Pickle!: 18 Minutes - \$925**

In This Together: 18 Minutes - \$925**

The Art Of Networking: 22 Minutes - \$695

The Difficult Guest: 38 Minutes - \$925**

The Guest Revised: 15 Minutes - \$895

And many more... **AVAILABLE IN FRENCH









Education Year End Sale Save 20% on all DVDs!

Let's Talk ...Bullying & Harassment Series

With recent concerns about the prevalence of bullying, new legal requirements to provide training to prevent "abusive conduct", and the need to clarify legal definitions of harassment, **Let's Talk** is the answer! **20 Minutes - \$725.**

Consciously Overcoming Unconscious Bias

This is a conversational, easy-to-use program that shows how unconscious bias, micro-inequities, and micro-affirmations overlap in the workplace. It presents all three of these timely topics together, so they're simple to understand. 20 Minutes - \$725.

Available In French.

Harassment Hurts: It's Personal

Explores the pain and cost of harassment using personalized stories and detailed legal and policy definitions. Covers topics such as age, race, sexual orientation, pregnancy, ethnicity, and more.

20 Minutes - \$725. Available In French.

Let's Get Together: Communicating Respect

This program takes a unique and comprehensive approach to the issues of communication, diversity, conflict-management and teamwork

14 Minutes - \$975.

Diversity: Face To Face

This is an innovative training program that explores four main aspects of diversity in the workplace—stereotypes, similarities, unity and benefits—by listening to the stories and thoughts of characters who live and work in a diverse world.

22 Minutes - \$975. Available In French.

Village Of 100, 3rd Edition

This program presents a powerful metaphor for the population of our own workplace and dramatically shows the need for tolerance and understanding in a diverse society. A best-seller!

3 Minutes - \$485.

Harassment/Bullying/Respect

Choose From All These Programs And More... Available on DVD, for eLearning & Streaming.



As Simple As Respect: 25 Minutes - \$975

It's Up To You: Stopping Sex Harassment Series: 50 Min. - \$795

The Life's Lessons Series: 18 Minutes - \$1225

The Life Line Series: 11 Minutes - \$695

Get 15% off 1st DVD, Get 20% off all others!

Leadership Feedback: What Employees Want To Tell You ...But Don't

This is a thought-provoking program that provides the kind of honest feedback leaders don't normally hear. Based on extensive interviews with actual employees who gave candid feedback about the leaders they worked for, it can be used as a stand-alone leadership training—or part of your organization's leadership strategy. *17 Minutes - \$870*.





Customer Service Gone Viral

1-800-263-3399

This program shows how to avoid customer service problems that lead to negative feedback. The video's host guides viewers through a variety of customer service problems presented as viral videos, recorded phone conversations, music videos, rants and blogs. Each problem in the video is followed by a practical, real world solution. *16 Minutes - \$795*.

Managing Me

This program shows that the way we react to a situation can have a far greater impact than the situation itself. Learning how to control reactions can have a positive impact on morale, productivity and employee retention. The key to managing other people is learning how to manage you. *16 Minutes - \$795*. *Available In French*.





More Programs...

Leadership: What's Trust Got To Do With It?:

19 Minutes - \$825**

Leading With Persuasion: 20 Minutes - \$695

The So Help Me Series: 34 Minutes - \$995/\$695 Each**

Hire For Attitude: 20 Minutes - \$695

Would I Work For Me?: 20 Minutes - \$695

Giving Leadership Away: 19 Minutes - \$695

And many more... **AVAILABLE IN FRENCH







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Peer Today, Boss Tomorrow

Making the leap from peer to boss is never easy. New managers frequently struggle to balance their old co-worker relationships with their new management responsibilities. This program uses real world behaviour modeling to show new managers how to do the right thing, in the right way, at the right time.

22 Minutes - \$1120. Available In French.

The Right Side Of The Line

Teasing, Hazing, Gossip, Retaliation.

Everyone, regardless of position, title or level in an organization, is responsible for creating a respectful and harassment-free workplace. This program addresses harassment in all its forms, giving employees the tools to resolve situations before they escalate.

22 Minutes - \$1120. Available In French.

M.E.E.T. On Common Ground

This program provides practical skills that all of your employees can use to create a respectful and inclusive workplace. M.E.E.T. uses a tactical approach. By focusing on understanding and communication, this program will teach your employees how to recognize and respond to any situation professionally and with respect. 20 Minutes - \$725.

The Courage To Coach

This award-winning program outlines a specific four-step process for coaching that will work in any employee performance situation. It's a common sense approach to confronting tough employee performance situations. Managers, Supervisors, and Team Leaders will learn the skills needed to tackle any performance problem. 19 Minutes - \$865.

Available In French.
Available In A Retail Version.

BRAND NEW! MEET: Breaking New Ground



One thing that we all have in common is our need for inclusion and respect. This brand new program will assist employees and organizations in managing diversity dynamics and create a "respect-filled" and inclusive workplace. *31 Minutes - \$1120*.

Choose From These Programs And Many More... Available on DVD, for eLearning & Streaming.

Streaming, eLearning, Video Clips

Streaming

Choose from 3-Hour Licenses, 24-Hour Licenses, Weekly, 1-Year, 2-Year, or Perpetual.

Our library gives you CHOICE! Just let us know what your goals, needs, and budget are and we'll find a cost effective solution for your organization.

You can stream from our LMS, your LMS, or a Third-Party LMS. Just tell us what you need.

Cost per view starts at \$4.00. Perpetual Licenses start at \$1200.

eLearning

The eLearning libraries are built around video programs covering a wide range of topics.

Contents can include Pre-Tests, Post-Tests, Assessments, Certificates of Completion and more.

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Video Clips

Now, customize your own training with video clips from our best selling training programs. It couldn't be easier to add high quality video to any presentation you choose. Clips—from a few seconds, to a few minutes in length—on every topic you can imagine

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