



OWEN-STEWART PERFORMANCE RESOURCES INC.

SPECTACULAR Training Resource Sale!

SAVE UP TO \$1235 on over 300 DVDs!

Government Year-End Specials!

FREE OFFERS - Gift Cards, DVDs, Toolkits & iPods!

37 FRENCH DVDS on Special!

Most titles on sale until April 10th. Titles in BLUE are on sale until April 3rd.

ACCOUNTABILITY

	List Price	Sale Price
Accountability That Works!	\$1095	\$759
Who Are "They" Anyway?	\$495	\$396 Or Less

ASSERTIVENESS

Assertiveness Skills Pack	\$225	\$202
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ATTITUDE

Activating Attitude!	\$365	\$249
Attitude Is Everything	\$595	\$379
Attitude Virus: Curing Negativity in the Workplace	\$1075	\$659
Attitude Virus: Curing Negativity in the Workplace - Government Version	\$1075	\$659
Attitude Virus: Curing Negativity in the Workplace - Workforce Version	\$1075	\$659
Bad Apples: How to Deal With Difficult Attitudes	\$915	\$617
Jukebox Journey With Soul	\$350	\$210

BRAINSTORMING

Change and Innovation Through Brainstorming	\$995	\$895 Gov
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LEGEND

Or Less
Subject to
further discounts.

◆
Available in French.

Gov
Government-Only specials.
Subject to further discounts.

CHANGE/NEW WORKPLACE	List Price	Sale Price
Journey: Reflections on Change	\$375	\$225 Or Less
Jump!	\$350	\$210
Leadership and The New Science	\$1075	\$645
Lessons From The New Workplace	\$925	\$545
Life's Lessons: Change	\$365	\$249
Managing Change	\$225	\$202
Ready. Set. Change!	\$1015	\$715
S'adapter au changement	\$995	\$527
Taking Charge of Change, Revised Edition ♦	\$1095	\$649

COACHING

The Courage to Coach	\$995	\$647
The Courage to Coach For Retail	\$995	\$647
Dimensions of Coaching ♦	\$695	\$556 Or Less
Le guide pratique	\$895	\$805 Gov
Les différentes facettes du coaching	\$695	\$556 Or Less
On-the-Job Coaching	\$950	\$479
The Practical Coach ♦	\$925	\$832 Gov
When Harry Coached Sally	\$595	\$249
When the Coach Is You!	\$925	\$559
When the Coach Is You! - Government Version	\$925	\$559
When the Coach Is You! - Healthcare Version	\$695	\$429

COMMUNICATION

Being Assertive	\$795	\$359
Body Language Skills At Work	\$950	\$379
Body Talk	\$950	\$379
Bonne question	\$950	\$269
Comment établir le contact en affaires en quatre-vingt-dix secondes ou moins	\$925	\$832 Gov
Communicating Non-defensively, Revised ♦ (Original version)	\$825	\$479
Communication in Healthcare	\$715	\$449
Communication Intelligence: Business Etiquette	\$695	\$359
Communication Skills	\$225	\$202
The Communication Toolkit	\$925	\$555

We have 3 unmatched FREE OFFERS with your choice of Gift Cards!



**When you spend \$850-\$1599,
you'll receive one \$25 Gift Card!**



COMMUNICATION (Cont'd)	List Price	Sale Price
Communication: Non-défensive	\$595	\$297
Communication: The Non-Verbal Agenda, 2nd Edition ♦	\$925	\$555
E.asywriter: Using E-mail Effectively	\$650	\$529 Or Less
Feedback Techniques	\$950	\$257
Good Question ♦	\$950	\$269
How to Connect in Business... In 90 Seconds or Less™ ♦	\$925	\$832 Gov
How to Connect in Healthcare ... In 90 Seconds or Less™	\$925	\$832 Gov
I Know Just What You Mean!	\$795	\$497
L'art de communiquer: le facteur non-verbal	\$925	\$479
Life is a Series of Presentations: Inspire, Inform & Influence. Anytime. Anywhere.	\$995	\$709
The Manager's Communication Handbook	\$10.50	\$8.35
Nobody's Listening	\$750	\$489
The Power of Future Conversation	\$795	\$479
The Power of Listening	\$925	\$559
Power of Words: Meeting Opener - "You've Done A Great Job"	\$350	\$219
Speaking Effectively: To One or One Thousand, 2e ♦	\$1075	\$579
Talk Isn't Cheap	\$695	\$556 Or Less
Verbal Communication: The Power of Words, 2e	\$925	\$459

CONFLICT MANAGEMENT

Asserting	\$225	180 Or Less
Conflict Resolution	\$330	\$169
Dealing With Conflict ♦	\$1075	\$707
Dealing With Conflict - Healthcare Version	\$625	\$359
Determining the Right Response to Conflict	\$225	\$180 Or Less
Effective People Skills	\$1095	\$876 Or Less
Everybody Wins: How to Turn Conflict into Collaboration	\$1015	\$729
Giving and Receiving Feedback	\$225	\$180 Or Less
Handling Covert Conflict	\$225	\$180 Or Less
Handling Overt Conflict	\$225	\$180 Or Less
Listening	\$225	\$180 Or Less
Managing Conflict in the Workplace	\$450	\$229
Resolving Difficult Situations	\$595	\$327
The Aikido Response to Conflict	\$225	\$180 Or Less

We have 3 unmatched FREE OFFERS with your choice of Gift Cards!



When you spend \$1600-\$2499, you'll receive either two \$25 Gift Cards or an iPod Shuffle!



CONFLICT MANAGEMENT (Cont'd)	List Price	Sale Price
Traitement des conflits, Version révisée	\$925	\$707
Unlocking Conflict!	\$365	\$249
What To Do ... When Conflict Happens	\$1095	SEE PAGE 6
Working Collaboratively	\$225	\$180 Or Less

CREATIVITY/CREATIVE THINKING

My Idea	\$295	\$177 Or Less
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CUSTOMER SERVICE

Alors aidez-moi, Édition de l'employé	\$695	\$556 Or Less
Alors aidez-moi, Édition de l'employé/version du superviseur	\$995	\$796 Or Less
Alors aidez-moi, Version du superviseur	\$695	\$556 Or Less
Cliff's Customer Service Adventure	\$835	\$497
Colleagues as Customers: Understanding Internal Customer Care ♦	\$950	\$469
The Customer Care Pack	\$225	\$202
Customer Service Toolkit	\$1095	\$629
Des collègues en tant que clients: comprendre le service interne à la clientèle	\$950	\$469
The Difficult Guest - Full Package ♦	\$1025	\$922 Gov
Donnez le Cornichon	\$925	\$832 Gov
General Hospitable	\$725	\$359
Give'em the Pickle! ♦✓	\$925	\$832 Gov
Glad I Could Help: Real Customer Service Situations for Discussion	\$995	\$725
The Guest & The Difficult Guest Full Package	\$1625	\$1462 Gov
The Guest Revised	\$895	\$805 Gov
I'll Be Back	\$625	\$562 Gov
An Invisible Man Meets The Mummy Government	\$925	\$479
An Invisible Man Meets The Mummy Healthcare	\$625	\$359
An Invisible Man Meets The Mummy	\$925	\$479
It's a Dog's World, 2nd Edition ♦	\$795	\$479
It's Personal!	\$825	\$659 Or Less
Johnny The Bagger - Complete Training Kit	\$1015	\$729
Jukebox Journey With Vibes	\$350	\$209
L'invite difficile - Complete	\$925	\$832 Gov

We have 3 unmatched FREE OFFERS with your choice of Gift Cards!



When you spend \$2500 or more you'll receive either three \$25 Gift Cards or one Gift Card and an iPod Shuffle.



CUSTOMER SERVICE (Cont'd)	List Price	Sale Price
Life's Lessons: Customer Service	\$365	\$249
Mad About Customer Service	\$695	\$359
Nous formons une équipe, tu te rappelles?	\$1095	\$657
The Other Side of the Window: Providing Exceptional Service in Government	\$795	\$479
Remember Me, 3e - Hospitality Version	\$925	\$479
Remember Me, 3e ♦	\$925	\$479
So Help Me (Employee And Supervisor Edition) ♦	\$995	\$796 Or Less
So Help Me (Employee Edition) ♦	\$695	\$556 Or Less
So Help Me (Supervisor Edition) ♦	\$695	\$556 Or Less
Une vie de chien	\$625	\$377
Vous vous souvenez de moi, version révisée	\$825	\$437
Waymish - Why Are You Making It So Hard... For Me To Give You My Money?	\$1025	\$707
We're on the Same Team, Remember?, Second Edition ♦	\$1095	\$657
What Do You Say?	\$925	\$832 Gov
What's In It For Me?	\$695	\$556 Or Less
What's Your Pickle?	\$925	\$832 Gov
You've Got Customers	\$695	\$556 Or Less

DECISION MAKING

Abilene Paradox, 2e ♦ (Original version)	\$1095	\$689
Groupthink 2e ♦	\$1075	\$629
Le paradoxe d'abilene, Original	\$925	\$617
La pensée de groupe, Version révisée	\$1075	\$629

DELEGATION

Delegating For Diehards: Working Together To Get Things Done	\$925	\$479
Leader's Guide To Delegating	\$1095	\$777

DIVERSITY

As Old As You Feel	\$425	\$339 Or Less
Diversity: Face To Face	\$965	\$717
M.E.E.T. On Common Ground	\$995	\$617
Managing Diversity	\$925	\$557

FANTABULOUS OFFER!

When you purchase **\$1500*** worth of programs from this brochure you'll receive, **ABSOLUTELY FREE**, your choice of one of our Best-Selling Trainer's Resources! Choose from **The Facilitation Toolkit** or **Communication Skills**. **A value of \$225!**

* Before Taxes and Shipping. One free resource per organization. Not to be combined with any other offers.



DIVERSITY (Cont'd)	List Price	Sale Price
Mauritius: Celebrating Differences	\$795	\$479
Un paon au pays des pingouins	\$625	\$429
A Peacock In The Land Of Penguins - Experience Version ♦	\$695	\$479
Penguin Diversity Set Special	\$995	\$589
Pigeonholed in the Land of Penguins	\$595	\$379
Village of 100, 3rd Edition	\$470	\$297
Without Regard... To Race, Religion, Sex, National Origin, Age, or Disability	\$745	\$669

EMOTIONAL INTELLIGENCE

Emotional Intelligence ♦	\$1095	\$817
Giving Feedback	\$825	\$659 Or Less
L'intelligence émotionnelle	\$1095	\$817
Using Emotional Intelligence at Work	\$225	\$202

EMPLOYEE DEVELOPMENT

Action Learning Toolkit	\$225	\$202
Learning Needs Analysis	\$225	\$202

EMPLOYEE DEVELOPMENT/SELECTION

Developing People: The Manager's Role	\$225	\$202
The Learning Needs Interview	\$995	\$479
The Learning Plan Interview	\$995	\$479
The Learning Review Interview	\$995	\$479

EMPLOYEE RETENTION

Keeping The Good Ones	\$925	\$832 Gov
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EMPOWERMENT

Courageous Followers, Courageous Leaders	\$925	\$557
Riding the Wave: Strategies for Change	\$795	\$479
Win Teams	\$695	\$556 Or Less

What To Do When Conflict Happens... Special Offer



Receive a FREE DVD when you purchase this Best-Seller!

Purchase this best-selling program by March 31, 2009 and you'll receive your choice of a second DVD absolutely **FREE!**

Choose from BEST-SELLERS Emotional Intelligence *OR* Ethics 4 Everyone – A \$1095 value!

ETHICS	List Price	Sale Price
A.C.T. With Integrity	\$1015	\$729
Ethics 4 Everyone	\$1095	\$777
Ethics 4 Everyone Handbook	\$10.50	\$8.85
L.E.A.D. With Integrity	\$1015	\$729
Life's Lessons: Values & Ethics	\$365	\$249
Moment of Truth	\$925	\$832 Gov
Priorities For Life: Power of One Applying Your Integrity and Values.....	\$615	\$550

FACILITATION

Fearless Facilitation! How To Lead Effective Meetings/ How To Lead Effective Training	\$1015	\$617
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FEEDBACK

Giving and Receiving Feedback	\$595	\$179
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GENERATIONAL ISSUES

Generations: M.E.E.T. for Respect in the Workplace	\$1015	\$779
Managing Generation Y	\$695	\$556 Or Less

GOAL SETTING

Dashboard	\$715	\$429
How You Think Is Everything	\$695	\$556 Or Less

HARASSMENT

Ca nous concerne tous	\$925	\$832 Gov
Harassment in the Workplace: Employee Awareness	\$495	\$259
Harassment in the Workplace: Management Awareness	\$495	\$259
He Said, She Said™	\$925	\$832 Gov

SPECIAL BEST-SELLER DISCOUNTS!

PURCHASE ANY 3 PROGRAMS OR COPIES AND SAVE 45%! SAVE UP TO \$1478!

Abilene Paradox, Original or Revised	It's A Dog's World, Original or Revised	Remember Me, 2e or 3e
After All, You're The Supervisor 3e	Meeting Robbers, Revised	Speaking Effectively: To One or 1000
Communication: The Non-Verbal Agenda	Mining Group Gold	Taking Charge of Change, Original or Revised
Dealing With Conflict	A Peacock In The Land of Penguins	We're On The Same Team, Remember?
Emotional Intelligence	Perception	
Groupthink	The Pygmalion Effect, 2e or 3e	

MOST PROGRAMS ARE AVAILABLE IN FRENCH!

HARASSMENT (Cont'd)	List Price	Sale Price
In This Together ♦	\$925	\$832 Gov
It's Not Just About Sex Anymore	\$1015	\$729
Let's Get Honest™	\$925	\$832 Gov
Let's Get Honest™ & He Said, She Said™ Combo	\$1125	\$1012 Gov
The Right Side of the Line	\$995	\$779

HEALTHCARE

Patient Diversity	\$675	\$405
Taking Charge of Change, Healthcare Version	\$725	\$449

INDUCTION

Induction Toolkit	\$225	\$202
Start Right ... Stay Right Handbook	\$10.50	\$8.75

INTERVIEWING

The Applicant	\$595	\$229
Get the Whole Picture	\$1015	\$729
<i>Hire For Attitude</i>	<i>\$695</i>	<i>\$556 Or Less</i>
The Panel	\$595	\$249
Skilful Selection	\$950	\$549
Three Dimensional Interview	\$1015	\$729

LEADERSHIP

5 Questions Every Leader Must Ask	\$1075	\$697
A Better Way	\$795	\$497
Bury My Heart At Conference Room B	\$995	\$697
Covey Leadership Library	\$3395	\$2159
<i>Est-ce que je me respecterais?</i>	<i>\$695</i>	<i>\$556 Or Less</i>
The Extraordinary Leader: Going From Good To Great	\$1015	\$749
First-time Leadership	\$225	\$202
Giving Leadership Away	\$695	\$556 Or Less

PENGUIN DIVERSITY SERIES - SAVE \$701!



Diversity training at its best!

Purchase both the award-winning **A PEACOCK IN THE LAND OF PENGUINS** and **PIGEONHOLED IN THE LAND OF PENGUINS** for **ONLY \$589!**

A Peacock in the Land of Penguins is Available in French.

LEADERSHIP (Cont'd)	List Price	Sale Price
A Grander Goal	\$795	\$497
It's a Wonderful Life: Leading Through Service	\$795	\$477 Or Less
Journey to Discovery	\$795	\$529
Jukebox Journey With Heart	\$350	\$209
Law of the Harvest	\$795	\$520
Leader Madness	\$795	\$636 Or Less
Leaders of Character: Leadership - The West Point Way	\$1095	\$657
The Leadership Collection Handbooks	\$54.50	\$42.95
The Leadership Pickles ♦	\$925	\$832 Gov
Leadership Secrets of Santa Claus	\$595	\$477
The Leadership Secrets of Santa Claus Handbook	\$15.95	\$13.45
Leadership: Une question de confiance	\$695	\$556 Or Less
Leadership: What's Trust Got to do With It? ♦	\$695	\$556 Or Less
Leadership/Management Mix	\$825	\$739
Leading by Example	\$795	\$497
Les cornichons du patron	\$925	\$832 Gov
Life's Lessons: Leadership	\$365	\$249
Managing Me	\$795	\$636 Or Less
Max & Max	\$795	\$497
Ordinary People, Extraordinary Results: True Stories of Great Leadership	\$1075	\$757
Spirit of Individualism	\$595	\$476 Or Less
Tearing Down Walls	\$795	\$497
The 5 Waves of Trust	\$1075	\$975
Would I Follow Me? ♦	\$695	\$556 Or Less
Would I Inspire Me? ♦	\$795	\$636 Or Less

MANAGEMENT/SUPERVISION SKILLS

After All, You're the Supervisor, 3e ♦	\$1095	\$659
Après tout, c'est vous le superviseur!	\$1095	\$659
Counselling Skills at Work	\$225	\$202
Discipline Without Punishment, Revised	\$925	\$547
Front of the Class	\$925	\$832 Gov

SO HELP ME SERIES - SAVE \$549!



Purchase the customer service package, SO HELP ME, EMPLOYEE EDITION and SO HELP ME, SUPERVISOR EDITION for **ONLY \$796!**

Available in French exclusively with Performance Resources.

MANAGEMENT/SUPERVISION SKILLS (Cont'd)	List Price	Sale Price
"I Wish My Manager Would Just ..."	\$400	\$289
Improving Attendance: What Managers Can Do	\$950	\$549
L'art d'inspirer une équipe de travail	\$795	\$636 Or Less
Leading With Persuasion	\$695	\$556 Or Less
Management Styles #1	\$295	\$236 Or Less
Management Styles #2	\$295	\$236 Or Less
Peer Today, Boss Tomorrow: Navigating Your Changing Role	\$1015	\$749
Recipe For Success	\$850	\$659 Or Less
The Supervisor Development Pack	\$225	\$202
What A Manager Should Say	\$305	\$183 Or Less

MEETING OPENERS

Great Mind Series Titles	\$315 ea.	\$255 ea.
Life's Lessons Series	\$1245	\$849
Magic of We Session Starter	\$350	\$215
Sound of Service	\$350	\$215
Jukebox Journey Series	\$725	\$437

MEETING MANAGEMENT

Basic Facilitation	\$695	\$556 Or Less
Les cambrioleurs de réunion, Version révisée	\$925	\$479
Le groupe: Une richesse à explorer	\$825	\$397
Meeting Robbers, Revised ♦	\$925	\$479
Meeting The Meeting Challenge	\$595	\$357
Mining Group Gold ♦	\$925	\$397

SPECIAL BEST-SELLER DISCOUNTS!

These Award-Winning Best-Sellers may be purchased at 25%-35% OFF the list price.

DEALING WITH CONFLICT

DVD - \$707

List \$1075 ♦

EMOTIONAL INTELLIGENCE

DVD - \$817

List \$1095 ♦

ETHICS 4 EVERYONE

DVD - \$777

List \$1095

EVEREST

DVD - \$527

List \$775

5 QUESTIONS EVERY LEADER MUST ASK

DVD - \$697

List \$1075

A LEADER'S GUIDE TO DELEGATING

DVD - \$777

List \$1095

ORDINARY PEOPLE

DVD - \$757

List \$1075

POSITIVE DISCIPLINE

DVD - \$737

List \$1095

WAYMISH - Why Are You Making It So Hard... for me to give you my money?

DVD - \$707

List \$1025

WORKING WITH YOU IS KILLING ME

DVD - \$747

List \$1095

♦ **AVAILABLE IN FRENCH**

Preview On-Line At: www.owenstewart.com

MENTORING

Mentoring	\$225	\$202
Value Of Mentoring	\$595	\$476 Or Less

MOTIVATION

Fun Is Good	\$835	\$389
Les lecons des bernaches	\$475	\$380 Or Less
Lessons From Geese ♦	\$475	\$380 Or Less
Life's Lessons: Motivation	\$365	\$249
Lincoln	\$295	\$177 Or Less
Motivation Combo Package – Life is Good/Stressbusters/Win, Win, Win!	\$1245	\$1137
Motivation Matters!	\$950	\$547
Motivation: Dream It. Walk It. Believe It.	\$735	\$529
The Spirit of the Dolphin	\$475	\$380 Or Less

ORGANIZATIONAL EFFECTIVENESS

Curse of the Vanishing Employees	\$925	\$569
Effet Pygmalion 2e	\$695	\$377
Leadership And Self-Deception	\$1025	\$605
Lifeline Series!™	\$875	\$625
Perception ♦	\$295	\$139
Perception (French)	\$295	\$139
Priorities For Life: Breaking Through...Close the Gap Between Where You Are and Where You Want To Be	\$615	\$549
Priorities For Life: Calm Effectiveness Excelling During Challenging Times	\$615	\$549
Pygmalion Effect: Managing The Power Of Expectations 3e ♦ (2nd Edition)	\$1095	\$679
Race Without a Finish Line	\$525	\$335

MEDIA PARTNERS GOVERNMENT-ONLY SPECIALS!

PURCHASE ANY OF THESE TITLES AT 10% OFF AND GET ADDITIONAL TITLES OR COPIES AT 25% OFF.*

CHANGE & INNOVATION Through Brainstorming

List \$995

THE DIFFICULT GUEST

List \$1025 ♦

GIVE'EM THE PICKLE

List \$925 ♦

THE GUEST, Revised

List \$925

HOW TO CONNECT IN BUSINESS... In 90 Seconds Or Less™

List \$925 ♦

HOW TO CONNECT IN HEALTH- CARE... In 90 Seconds Or Less™

List \$925

IN THIS TOGETHER

List \$925 ♦

KEEPING THE GOOD ONES

List \$925

THE LEADERSHIP PICKLES

List \$925 ♦

LET'S GET HONEST™ & HE SAID, SHE SAID™ COMBO

List \$1125

♦ AVAILABLE IN FRENCH

MOMENT OF TRUTH

List \$925

PAINLESS PERFORMANCE IMPROVEMENT

List \$925

THE PRACTICAL COACH

List \$925 ♦

THE UNIFIED TEAM

List \$925

WHAT'S YOUR PICKLE?

List \$925

*SECOND TITLE OR COPY MUST BE OF EQUAL OR LESSER VALUE. SPECIALS END APRIL 3RD.

ORGANIZATIONAL EFFECTIVENESS (Cont'd)

	List Price	Sale Price
Setting Objectives	\$950	\$575
Start Right...Stay Right Comprehensive Workshop	\$1395	\$835
Start Right...Stay Right Orientation Basics	\$775	\$459
Whale Done!™	\$610	\$549
Whale Done!™ The Power of Positive Relationships	\$1295	\$1109

PARADIGMS/DIVERSITY

Father & Son	\$375	\$175
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PERFORMANCE APPRAISAL

Let's T.A.L.K.: Handling the Difficult Performance Appraisals	\$1015	\$749
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PERFORMANCE MANAGEMENT

Act Fair! Effective Discipline	\$950	\$569
Discussing Performance	\$775	\$489
Evaluation Toolkit	\$225	\$202
L'évaluation du rendement	\$595	\$179
L'interview d'évaluation: Comment y survivre	\$675	\$189
La consultation sur le rendement	\$525	\$179
The Learning Needs Trilogy	\$2575	\$1375
Painless Performance Improvement	\$925	\$832 Gov
Performance Counselling ♦	\$525	\$179
The Performance Management & Development Toolkit	\$225	\$202
Performance Review	\$595	\$179
Positive Discipline	\$1095	\$737

Government, Education, Not-For-Profit and Consultant Specials!

PURCHASE ANY TITLE HERE AT 25% OFF. PURCHASE MORE THAN 1 TITLE OR COPY AND GET AN ADDITIONAL 20% OFF!

CELEBRATE WHAT'S RIGHT WITH THE WORLD

List \$825

EVERYDAY CREATIVITY

List \$825 ♦

FOCUS YOUR VISION

List \$825

FOR THE LOVE OF IT With Dewitt Jones

List \$825 ♦

FREE RADICALS OF INNOVATION

List \$725

THE NEW BUSINESS OF PARADIGMS

List \$925

SEEING RED CARS

List \$595

TACTICS OF INNOVATION

List \$925 ♦

WE ARE THE ONES

List \$415 ♦

WEALTH, INNOVATION & DIVERSITY

List \$925 ♦

WORKING WITHOUT A SCRIPT

List \$625

YES LIVES IN THE LAND OF NO

List \$495

♦ AVAILABLE IN FRENCH

PERFORMANCE MANAGEMENT (Cont'd)	List Price	Sale Price
Skills of Appraisal and Performance Review	\$225	\$202
Solving Performance Problems: The Diagnostic Interview	\$950	\$569
Solving Performance Problems: The Performance Improvement Plan	\$950	\$569
Surviving the Appraisal Interview ♦	\$595	\$189
PERSONAL DEVELOPMENT		
And When You Fall...	\$350	\$209
Live & Learn	\$850	\$659 Or Less
Worksmarts: How To Get Along, Get Ahead and Get Noticed	\$995	\$725
PRESENTATION SKILLS		
L'art de parler a une ou mille personnes, 2e	\$1075	\$579
Powerful Presentation Skills	\$950	\$569
PROBLEM SOLVING		
A.C.E. It! How to Solve Tough Workplace Problems	\$995	\$667
How Do You Put a Giraffe in a Refrigerator?	\$295	\$236 Or Less
RELATIONSHIP BUILDING		
Les gens	\$375	\$300 Or Less
People ♦	\$375	\$300 Or Less
Working With You is Killing Me	\$1095	\$747
RESPECT		
Another Look: Defining Respect in Healthcare	\$710	\$525
As Simple as Respect	\$965	\$617
We Need to M.E.E.T.: Managing for Respect in the Workplace	\$1015	\$749

Time-Limited Business Book Specials - March 1st - 31st!

You'll save at least 15% on the following titles!

ETHICS 4 EVERYONE

Special Price: \$8.85 each
List \$10.50

FIVE STAR TEAMWORK

Special Price: \$8.35 each
List \$10.50

THE LEADERSHIP SECRETS OF SANTA CLAUS

Special Price: \$13.45 each
List \$15.95

THE MANAGER'S COMMUNICATION HANDBOOK

Special Price: \$8.35 each
List \$10.50

START RIGHT... STAY RIGHT

Special Price: \$8.75 each
List \$10.50

THE LEADERSHIP COLLECTION

Special Price: \$42.95



RETALIATION	List Price	Sale Price
Preventing Retaliation in the Workplace	\$1015	\$749
RISK MANAGEMENT		
Risk Maker Risk Taker	\$795	\$479
SALES		
The Competitive Edge	\$835	\$507
STRESS MANAGEMENT		
Handling the Baggage	\$695	\$556 Or Less
Managing - Only Just!	\$825	\$659 Or Less
Managing Stress 2e ♦	\$925	\$559
Stress is a Gift	\$350	\$265
Stress Tacklers!	\$365	\$249
SUPERVISORY TRAINING		
The Supervisor Toolkit	\$1095	\$659
Would I Work For Me?	\$695	\$556 Or Less
TEAMWORK/TEAM BUILDING		
Developing Teams: The Leader's Role	\$225	\$202
Everest - Creating Greatness	\$1075	\$679
Everest	\$775	\$527
Five Star Teamwork	\$725	\$580 Or Less
Five Star Teamwork Handbook	\$10.50	\$8.35
Life's Lessons: Teamwork	\$365	\$249
The Magic of We	\$925	\$489
Team Building: What Makes a Good Team Player?	\$925	\$549
Team Building: What Makes a Good Team Player? - Government Version	\$925	\$549
Team Building: What Makes a Good Team Player? - Manufacturing Version	\$925	\$549
Team Creativity	\$695	\$437

Trainer Packs & Toolkits – Buy 2 - Get 1 FREE!

Purchase any 2 **TRAINER PACKS** or **TOOLKITS** and you'll receive the third one **FREE**. **OR** Get a 10% discount off of any single Pack or Toolkit purchase.

Visit www.owenstewart.com for a complete listing and to download your **FREE Activity Summary** and **Chapter** for each of our 27 Packs and Toolkits – use them in your training today!



TEAMWORK/TEAM BUILDING (Cont'd)

	List Price	Sale Price
The Team Working Activity Pack	\$225	\$202
Teams in Action	\$225	\$202
Teamwork in Crisis: The Miracle of Flight 232	\$1095	\$629
Teamwork: What's Trust Got To Do With It?	\$695	\$556 Or Less
Twelve Angry Men: Teams That Don't Quit	\$795	\$636 Or Less
The Unified Team	\$925	\$832 Gov
Workteams and the Wizard of OZ	\$795	\$477 Or Less

TELEPHONE SKILLS

The Call of the Mummy	\$835	\$507
Customers With a Difference	\$595	\$379
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Trainer's Treasure Trove	\$225	\$202
Training Games for Trainers	\$255	\$229

VIOLENCE

Be S.A.F.E. (Not Sorry): Preventing Violence in the Workplace	\$995	\$729
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**OWEN-STEWART PERFORMANCE RESOURCES INC.**

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